

NetMessenger

Easy to use and packed with SMS features

At the heart of the FASTSMS system is NetMessenger, a web based SMS platform that gives easy access through your web browser to all the SMS communication features you need. You can access NetMessenger through any browser so you don't have to install or maintain any additional software and aren't tied to any specific PC to use it.

NetMessenger is primarily available as either a standard single user or as a multi-user with the additional features that come with the administrator level - enabling you to fully manage multiple accounts as the master administrator. The principle features of NetMessenger enable you to...

- **Send SMS messages to single or multiple numbers**
- **Schedule messages in your Outbox to be sent at a later date**
- **Receive messages in your own online Inbox as you would an email**
- **Manage your contacts and groups of contacts**
- **Import mailing lists and manage your broadcasts**
- **Report on every message - guarantee its delivery to the handset**

Add in multi-user functionality and you can also...

- **Create and manage multiple sub-user accounts from your master account**
- **Post alerts and messages to your sub-users from within the system**
- **Generate detailed reports on general and individual user activity**

Requiring no software downloads / updates - Just a Username and Password, NetMessenger really is the ideal method of SMS distribution for those wanting fast and effective communication wherever they are.

Want to know more...

Truly mobile communication: Being browser based, you don't have to install any software or be subjected to issues of version control. You can access NetMessenger from any web-enabled computer, meaning it is as mobile as you are. All you need is your login details and away you go.

A system that works for you: It's easy to use - the interface is based around a Send, Inbox, Outbox, Reports structure and our rapid account setup means you can get sending straight away. And by configuring your user preferences you can make it work for you in the quickest and most efficient way, with extensive send / receive options to meet the widest range of requirements. Using the Auto-Top-Up system, you will be able to add credits to your account instantly at any time.

Features for every occasion: You will also have access to special features developed for leading call centres. Tools for mobile marketing campaigns include Mail Merge, Templates and Delivery Throttling designed to improve delivery and conversion ratios. And there are new features being added all the time based on your feedback.

Each as powerful as the next: Whether you are a single or multi-user you will be able to perform multiple logins on any (sub)account allowing the management of all messages in one place. As a multi-user you also gain all the higher level functionality that come with having full Administrator privileges.

Peace of mind knowing you retain control: As an administrator you can create and manage multiple sub-users from one place with an extensive range of tools. You will retain control at every step by limiting users' abilities to send - eliminating issues surrounding personal usage and inappropriate messages.

Measure and control expenditure: Controlling costs couldn't be easier - having access to an extensive reporting module you can measure effectiveness through user and account activity. If you purchase in bulk you will benefit from a lower cost per message. As a multi-user you can then allocate credits to user accounts as needed retaining control and reducing cost.

Communicate quickly and directly: Should any issues arise, as an administrator you will be able to deal with them immediately using the direct and effective communication tools incorporated into the system - communicate with your users as well as the FASTSMS team through your master account.

We're always there for you: You will have immediate access to the full range of online help documentation, built up over years of working closely with users; this means you will never be lost or dependent on someone else's help - but if what you need isn't there, we're only on the other end of a phone.

Add a Virtual Mobile Number...

By adding a Virtual Mobile Number (VMN) you enable two way messaging. This gives you an 11 digit number resembling a UK mobile number that is yours and yours alone. Any messages sent to that number then go directly to your FASTSMS account, straight into your inbox, just like an email.

A VMN can be positioned with your general contact details as a textline for people to text in requesting information, call backs or contacting you outside of normal working hours. You can even use your VMN in conjunction with your mobile marketing as a means of immediate response; your audience can simply then select 'reply' in their phone.

There really are very few instances where we would not recommend the use of two way messaging which is why we make them so readily available to our users. For more information visit our pages on Virtual Mobile Numbers.

Try SMSLook instead...

If you don't think the browser-based message platform, NetMessenger is for you we also provide our users with free desktop software – SMSLook. Available as a standalone application on your PC, SMSLook communicates with the NetMessenger platform giving you the same great features as the browser-based platform as well as a few only available with SMSLook.

SMSLook is also neatly integrated with MS Outlook, allowing you to open your SMS software from where you manage your emails – you can even share contact information between the two. SMSLook is also being constantly developed to add in more messaging features and make it better for you.

If you think this desktop software would be a better solution to your needs take a look at our SMSLook pages or give us a call.

Become a Reseller...

You can also become a FASTSMS reseller – all our SMS products are available rebadged in your own branding with no mention of our involvement. Benefit from a business in a box with the highest level of support from SMS experts. Find out more about this by browsing our site or giving us a call.

Become an Affiliate...

We now offer our users the opportunity to become an affiliate; this means you gain commission in the form of cash for any referrals as well as any purchases they then make from then on. For more information visit our affiliate page.

What to do next...

Getting started is quick and easy, you can get yourself a free account online or give us a call on 0800 954 5305 and we'll set you up with a free demo within minutes. Alternatively for more information email helpdesk@fastsms.co.uk and we'll advise you on the best solutions for you.